Accessibility Statement

**Commitment to Accessibility**

We are committed to ensuring that our website is accessible to as many people as possible, regardless of ability, technology, or circumstance.

We aim to provide an inclusive digital experience that reflects our values of accessibility, diversity, and inclusion.

This statement outlines our current accessibility status, known issues, implemented features, and ongoing improvements

**Accessibility Standards**

We aim to meet the Web Content Accessibility Guidelines (WCAG) version 2.2 Level AA and EN 301 549: European standard for digital accessibility. These guidelines define how to make digital content more accessible for everyone, including people with disabilities.

We review the accessibility of our website and digital services whenever significant content is added or major structural changes are made, to maintain ongoing compliance.

**Accessibility Status**

This website is not yetcompliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 Level AA and EN 301 549.
We are actively working to address known issues and improve our level of conformance.

**How Accessible This Website Is**

We strive to make our website accessible and usable with assistive technologies, including screen readers and keyboard-only navigation. However, we are aware of some areas that may not yet fully meet WCAG 2.2 AA / EN 301 549 and are working to improve them.

**Feedback and Contact Information**

If you experience any accessibility issues or need information in a different format, please contact us:

* **Phone**: 800-500-6477
* **Email**: info.gr@vuse.com

We aim to respond as soon as possible.

**Requesting Alternative Formats**

We are committed to making both our website content and written communications accessible. If you need information in an alternative format that cannot be accessed using your assistive technology, please contact us. We will consider your request and do our best to provide a format that meets your needs.

**What We’re Doing to Improve Accessibility**

We are committed to continuous improvement and take the following steps to maintain and enhance accessibility:

**Accessibility Testing**

Regular manual and automated testing.

**Accessibility Training**

Ongoing training for relevant staff involved in digital content and design.

**Accessibility Oversight**

* External audits and internal reviews.
* Plain language content and glossary support.
* Advice and consultation on inclusive design.

**Content Creation**

* All new content aims to conform to WCAG 2.2 AA / EN 301 549.
* We strive for clarity, simplicity, and customer-focused language.

**Accessibility Features**

We are actively working to implement several features to ensure our website is accessible to as many users as possible:

* **Visible keyboard focus indicators** to help keyboard-only users track their position on the page.
* **Screen reader compatibility**, including proper use of landmarks, headings, and descriptive link text.
* **Alternative text for informative images,** and empty alt attributes for decorative images.
* **Sufficient colour contrast** for text and interactive elements to support users with low vision or colour blindness.
* **Semantic HTML and ARIA markup** to support assistive technologies.
* **Logical tab order and properly labelled form fields** to ensure a smooth navigation experience.
* **Print-friendly layout** that removes unnecessary styling and navigation for ease of offline reading.

**Known Limitations and Planned Improvements**

We are aware of the following accessibility issues and are actively working to address them:

* **Pop-ups:** Some dialogs do not receive keyboard focus or are not announced by screen readers
* **Forms:** Certain forms are not fully navigable by keyboard, and error messages may not be announced
* **Main navigation:** Inconsistent behaviour when used with a keyboard or screen reader
* **Focus Indicators**: Some interactive elements lack visible focus styling.

If you encounter any additional issues not listed here, please let us know.

**Supported Browsers**

Our website is designed to work with the latest versions of:

* Google Chrome
* Mozilla Firefox
* Microsoft Edge
* Safari (Mac and iOS)
* Chrome on Android.

For the best experience, we recommend using an up-to-date browser.

**Customising Your Experience**

You may be able to improve your experience by adjusting your device or browser settings:

* **Zoom**: Use Ctrl + or Cmd + to zoom in or out.
* **Font Size**: Adjust via browser or system settings.
* **Contrast**: Enable high-contrast mode via your operating system.
* **Assistive Technologies**: Our website is compatible with screen readers, screen magnifiers, and voice control software.

For more guidance, visit the W3C’s [tips on customising your computer for accessibility](https://www.w3.org/WAI/users/browsing).

**Accessibility Resources**

We recommend the following free tools and resources:

* [W3C Web Accessibility Initiative](https://www.w3.org/WAI/)
* [NVDA Screen Reader for Windows](https://www.nvaccess.org/download/)

**Statement Review**

This statement was prepared on 25.06.2025 and will be reviewed whenever significant changes are made to the website.

If you have any feedback or spot an issue we’ve missed, please contact us. Your input helps us improve.